STEAM GENERATOR
(Domestic & Light Commercial)

Assembly and operating manual
# Steam Generator Manual

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Steam Generator Manual

1. Introduction

Thank you for choosing to buy our Oceanic steam generator, please take the time to read these instructions before you begin as they contain important information about the installation and maintenance requirements.

“Oceanic” steam generators are available in specifications from 3kw to 12kw and are equipped with our OC-A intelligent controller. With this not only can you control the temperature and time duration of your steam bath but also the light of the steam room, the automatic drain valve, key-lock, alter the temperature display between Centigrade and Fahrenheit; as well as displaying the steam generator’s status by the 8 LED’s on the panel, heating, water inlet, temperature, drain status etc. note also that one “OC-A” controller can control multiple “Oceanic” steam generators. Every “Oceanic” steam generator is thoroughly tested before leaving the factory so there may be the remains of water inside the boiler.

2. Important Notes

• Read the manual before installation and operation.
• This Equipment must be installed by competent person.
• This equipment must be connected to an all pole isolator
• Disconnect the power supply before exposing electrical connections.
• Confirm the right voltage to your steam generator 1 or 3 phase.
• For hard water areas please read our descaling section on page???
• Water supply must have maximum of 1 bar pressure, recommend the use of a pressure reducing valve if necessary

3. Safety Precautions

• Elderly persons, pregnant women, or these suffering heart disease, high blood pressure, diabetes or not in good health are advised to seek medical opinion before using a steam room.
• Do not smoke in the steam room.
• Avoid using the steam room immediately after strenuous exercise.
• Do not use the steam room when under the influence of alcohol.
• Leave the steam room at once if you feel sleepy, sick or uncomfortable.
• Ensure there is good ventilation for the steam room.
• We do not recommend that children under 16 use this product.
• Commercial operators should post a notice of these precautions in a prominent position.

Steam entering the steam room will be scalding hot; take care to position the inlet nozzle away from where users will sit and/or provide adequate guarding, post a notice to caution users.

4. Electrical connection

A qualified electrician will have no problem installing this system with the provided wiring schematic and with the help of the circuit diagram mounted inside the respective control unit. According to the valid regulations, the electrical connection of the steam generator and the control box has to be carried out by an authorised electrician. In case of a warranty claim, you are kindly requested to present a copy of the invoice from the electrician.
5. Specification

5.1. Steam Generator Unit Parameters

<table>
<thead>
<tr>
<th>Model</th>
<th>Power</th>
<th>Current (amps)</th>
<th>Size (mm)</th>
<th>Steam Outlet</th>
<th>Inlet</th>
<th>Drain</th>
<th>Nozzle Type</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Kw</td>
<td>1N~</td>
<td>3N~</td>
<td>L</td>
<td>W</td>
<td>H</td>
<td>inches</td>
</tr>
<tr>
<td>Domestic</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OC-40</td>
<td>4</td>
<td>17A</td>
<td>-</td>
<td>390</td>
<td>190</td>
<td>335</td>
<td>1/2”</td>
</tr>
<tr>
<td>OC-60</td>
<td>6</td>
<td>26A</td>
<td>8.6A</td>
<td>390</td>
<td>190</td>
<td>335</td>
<td>1/2”</td>
</tr>
<tr>
<td>OC-80</td>
<td>8</td>
<td>35A</td>
<td>11.6A</td>
<td>450</td>
<td>190</td>
<td>353</td>
<td>3/4”</td>
</tr>
<tr>
<td>Steam On Demand</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OC-60 S</td>
<td>6</td>
<td>26</td>
<td>8.6</td>
<td>390</td>
<td>190</td>
<td>335</td>
<td>15</td>
</tr>
<tr>
<td>OC-80 S</td>
<td>8</td>
<td>35</td>
<td>11.6</td>
<td>450</td>
<td>190</td>
<td>353</td>
<td>3/4”</td>
</tr>
<tr>
<td>OC-90 S</td>
<td>9</td>
<td>39</td>
<td>13</td>
<td>450</td>
<td>190</td>
<td>353</td>
<td>3/4”</td>
</tr>
<tr>
<td>OC-105 S</td>
<td>10.5</td>
<td>46</td>
<td>15.3</td>
<td>390</td>
<td>206</td>
<td>415</td>
<td>3/4”</td>
</tr>
<tr>
<td>OC-120 S</td>
<td>12</td>
<td>52</td>
<td>17.3</td>
<td>390</td>
<td>206</td>
<td>415</td>
<td>3/4”</td>
</tr>
</tbody>
</table>

Please note that all models may not be available from your dealer.

Important note: Steam outlet should not be reduced.

Domestic unit

Steam On-Demand unit

1/2” Steam outlet

3/4” Steam outlet

3/4” Steam inlet

White Steam nozzle

Chrome steam nozzle

Steam On Demand button
5.8. Wiring multiple steam generators

If greater power is required one OC-A controller may be used to control two or more steam generators, e.g. if you need a 24KW steam generator you can use one OC-A controller to control two 12kw steam generator or three 10kw steam generators.

Multiple steam generators wiring schematic

[Diagram showing wiring configuration]

Temperature sensor

OC-A controller

Master

Slave

Slave

Slave

To next slave

Pressure release valve

Steam Outlet

To drain

Water Inlet

Pressure reducing calve
5.2. Steam Generator Frame Sizes

<table>
<thead>
<tr>
<th>MODEL</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>OC-40 - 60</td>
<td>390</td>
<td>190</td>
<td>335</td>
<td>25</td>
<td>135</td>
<td>45</td>
<td>72</td>
<td>60</td>
</tr>
<tr>
<td>OC-80-90</td>
<td>450</td>
<td>195</td>
<td>353</td>
<td>35</td>
<td>135</td>
<td>45</td>
<td>72</td>
<td>60</td>
</tr>
<tr>
<td>OC-10-120</td>
<td>390</td>
<td>206</td>
<td>353</td>
<td>25</td>
<td>135</td>
<td>45</td>
<td>77</td>
<td>60</td>
</tr>
</tbody>
</table>

5.3. Clearance distances

5.4. Ventilation
Ensure air flow into area where steam generator is housed.
For commercial use ensure good ventilation from at least two ducts within the housing of the generator.
5.5. Steam Generator Parts Description

<table>
<thead>
<tr>
<th>No.</th>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Water inlet valve</td>
<td>Automatically controls the water flow (maximum pressure 1 bar)</td>
</tr>
<tr>
<td>2</td>
<td>Drain valve</td>
<td>Controller by controller. Turn on or turn off to drain water</td>
</tr>
<tr>
<td>3</td>
<td>Power entry</td>
<td>The route of power wire</td>
</tr>
<tr>
<td>4</td>
<td>Control cable entry</td>
<td>The route of control cable</td>
</tr>
<tr>
<td>5</td>
<td>Stainless steel tank</td>
<td>Boiler</td>
</tr>
<tr>
<td>6</td>
<td>Insulation material</td>
<td>Reduce the loss of the boiler heat</td>
</tr>
<tr>
<td>7</td>
<td>Water lever probe</td>
<td>Detect the water level</td>
</tr>
<tr>
<td>8</td>
<td>Steam outlet</td>
<td>Steam outlet</td>
</tr>
<tr>
<td>9</td>
<td>Pressure relief valve</td>
<td>Operates if the pressure in the boiler exceeds 1.2 kg/cm²</td>
</tr>
<tr>
<td>10</td>
<td>Overheat switch</td>
<td>Boil dry protector operates at 105°C</td>
</tr>
<tr>
<td>11</td>
<td>Main circuit board</td>
<td>Control center</td>
</tr>
<tr>
<td>12</td>
<td>Accessory circuit board</td>
<td>Connect and control the heat element</td>
</tr>
<tr>
<td>13</td>
<td>Terminal</td>
<td>Connection for power supply</td>
</tr>
<tr>
<td>14</td>
<td>Earth wire plug</td>
<td>Connection for earth wire</td>
</tr>
<tr>
<td>15</td>
<td>Water inlet</td>
<td>Water inlet to the boiler</td>
</tr>
<tr>
<td>16</td>
<td>Elements</td>
<td>Electrical heating elements</td>
</tr>
</tbody>
</table>
5.6. Table 2. OC-A Controller Parameters

<table>
<thead>
<tr>
<th>Model</th>
<th>Working Time (m)</th>
<th>Temperature (°C)</th>
<th>Dimension L x W x H (mm)</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>OC-A</td>
<td>15-240</td>
<td>30 - 60 °C</td>
<td>150 x 92 x 22</td>
<td>When the time window displays &quot;Long&quot; the generator will operate continuously until it is switched off.</td>
</tr>
</tbody>
</table>

5.7. Temperature Sensor Parameters

<table>
<thead>
<tr>
<th>MODEL</th>
<th>DETECTED SCOPE</th>
<th>MAX CUT OUT TEMPERATURE</th>
<th>SIZE (mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>°C</td>
<td>°F</td>
<td>°C</td>
</tr>
<tr>
<td>OC-S</td>
<td>0-110</td>
<td>32-230</td>
<td>60</td>
</tr>
</tbody>
</table>

Minimum distances for temperature sensor installation:

- Temperature sensor: >500mm above the steam nozzle
- Steam nozzle: 300mm below the temperature sensor
### 6. OC-A Controller Description

<table>
<thead>
<tr>
<th>No</th>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>On/off</td>
<td>Push to operate</td>
</tr>
<tr>
<td>2</td>
<td>Light</td>
<td>Push to operate</td>
</tr>
<tr>
<td>3</td>
<td>Drain Control</td>
<td>Push to operate / Keep pressed for SOD / Keep pressed for normal</td>
</tr>
<tr>
<td>4</td>
<td>Set</td>
<td>Preset time and temperature</td>
</tr>
<tr>
<td>5</td>
<td>\</td>
<td>Increase button</td>
</tr>
<tr>
<td>6</td>
<td>\</td>
<td>Decrease button</td>
</tr>
<tr>
<td>7</td>
<td>\</td>
<td>Change from centigrade to Fahrenheit / Enter change in settings</td>
</tr>
<tr>
<td>8</td>
<td>Time display window</td>
<td>Display the work time of the steam generator</td>
</tr>
<tr>
<td>9</td>
<td>Temp display window</td>
<td>Display the detected temperature of steam room</td>
</tr>
<tr>
<td>10</td>
<td>L1</td>
<td>Indicator LED for the light in steam room</td>
</tr>
<tr>
<td>11</td>
<td>L2</td>
<td>Indicator LED for water level – red, water is filling - green water level OK. Note if the LED remains red in excess of 5 minutes check water supply.</td>
</tr>
<tr>
<td>12</td>
<td>L3</td>
<td>Indicator LED for drain - red for draining - green for draining and filling at the same time</td>
</tr>
<tr>
<td>13</td>
<td>L4</td>
<td>Red means it is in SOD mode. Green means it is in normal mode</td>
</tr>
<tr>
<td>14</td>
<td>L5</td>
<td>Indicator LED for over heat, red means the steam generator was cut off as the heat element is too hot (lack of water, the heat elements may worked in air)</td>
</tr>
<tr>
<td>15</td>
<td>L6</td>
<td>Indicator LED for pressure - when the pressure in the boiler exceeds 1.2kg/c m2. It will switch on.</td>
</tr>
<tr>
<td>16</td>
<td>L7</td>
<td>Indicates the detected temperature is lower than the preset temperature and steam generator is heating.</td>
</tr>
<tr>
<td>17</td>
<td>L8</td>
<td>Indicates the detected temperature is higher than the preset temperature and the steam generator is idling.</td>
</tr>
</tbody>
</table>
7. Installation

- Isolate the power supply before installation
- Confirm the model you have selected is suitable for your steam room, please refer to chart 5
- Mount the steam inlet nozzle approximately 300mm up from the floor and it should be at least 200mm from person's body.
- If the steam generator is installed in an inaccessible place ensure that both the electrical power and water supply can be isolated in an emergency.
- The minimum water inlet pressure is 0.25 bar (2.5 Mpascals) and the maximum is 2 bar (20 Mpascals), for pressures in excess of this use a reducer before the valve.
- The steam pipe from steam generator to steam room should be kept to a minimum, pipes longer than 3 meters should be insulated to prevent heat loss. Steam pipes will be hot during use and must be protected against accidental contact. Steam entering the steam room will be scalding hot; take care to position the inlet nozzle away from where users will sit and/or provide adequate guarding, post a notice to caution users.
- Keep the number of right angle bends to a minimum and ensure that the run does not create a trap into which condensate would gather and cause a blockage i.e. the pipe must not go down and then up.
- There must be no valve or other blockage in the steam pipe
- The steam pipe should be metal of other material that can endure 150°C temperature, copper pipe is recommended.
- It is not recommended to install the Steam generator outdoors or where it might be affected by frost. Allow for a minimum space of 0.5 cubic meters to install the generator.
- Steam generator should be level side-to-side and front to back and should be installed so that the arrows on the case point up.
- Do not install the steam generator in close proximity to hazardous substances.

7.1. Generator Size

The table opposite should be referred to for guidance only. Please note that the size of generator required to heat a particular size of steam room will vary according to a number of factors including the type of material used for construction, the height of the steam room and the ambient temperature.

<table>
<thead>
<tr>
<th>Generator Model</th>
<th>Steam Room Volume (m³)</th>
</tr>
</thead>
<tbody>
<tr>
<td>OC-40</td>
<td>1.8 - 4</td>
</tr>
<tr>
<td>OC-60</td>
<td>4.5 - 6</td>
</tr>
<tr>
<td>OC-80</td>
<td>4 - 7</td>
</tr>
<tr>
<td>OC-70</td>
<td>5 - 9</td>
</tr>
<tr>
<td>OC-90</td>
<td>6 - 10</td>
</tr>
<tr>
<td>OC105</td>
<td>7 - 11</td>
</tr>
<tr>
<td>OC-120</td>
<td>8 - 12</td>
</tr>
<tr>
<td>OC-140</td>
<td>11 - 15</td>
</tr>
</tbody>
</table>

For lightweight materials such as plastics and laminates 1 KW will heat up to 1 cubic meter of air for dense materials such as stones and ceramics which will conduct the heat away more rapidly allow for up to 2KW per cubic meter of air. Hot air rises so restricting the height to around 2 meters will ensure the user is sitting in the steam for higher ceilings you may need to increase the power requirement.

The following table is given as a guide; ambient air temperatures and frequency of use (number of door openings) can also affect the power requirements.
8. Steam Generator Location

The steam generator should be installed in a dry well ventilated place in close proximity to the steam room. It can be placed on the floor or hung on a wall. To hang the generator on a wall, drill 3 holes 8mm in diameter in accordance with the table below. Fix the top 2 screws in place first then hang the generator by the 2 keyhole shaped holes in the back plate. Then with the front cover removed fix the 3rd screw to secure the unit in place.

To hang the generator on a wall, drill 3 holes 8mm in diameter in accordance with the table below. Fix the top 2 screws in place first then hang the generator by the 2 keyhole shaped holes in the back plate. Then with the front cover removed fix the 3rd screw to secure the unit in place.

**Model**

<table>
<thead>
<tr>
<th>Model</th>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>OC-30 to OC-60</td>
<td>145</td>
<td>145</td>
<td>273</td>
</tr>
<tr>
<td>OC-70 to OC-90</td>
<td>175</td>
<td>175</td>
<td>291</td>
</tr>
<tr>
<td>OC-100 to OC-120</td>
<td>145</td>
<td>145</td>
<td>353</td>
</tr>
</tbody>
</table>

The steam generator can be installed anywhere that is dry and has an airflow. Example locations:

- Boxed under bench within steam room
- Cupboard in an adjacent room
- In the loft
- Up to 1.5m beneath the unit in a basement

Important notes:

- The steam pipe should be insulated and not travel further than 10 metres
- Do not reduce size of steam pipe at any point
- The steam pipe must not go down and then up, as this will create a trap and damage the steam generator.
9. **Water and Steam Connections**

i. The water supply pipe and steam pipe should comply with local standards

ii. Connect the water inlet valve of the generator to the mains water supply using a flexible hose with 1/2 inch fittings.

iii. Steam outlet (1/2 inch or 3/4 inch) use the same dimension copper pipe to connect it, if the steam pipe is longer than 5 meter it should be insulated. During use the steam pipe will be very hot and must be protected against accidental contact. Note that according to the location it may be necessary to attach an additional length of pipe to the pressure relief valve in order to divert the steam flow to a safe direction should the valve operate.

iv. Connect the drain outlet to a suitable drain via a copper pipe with the appropriate fittings.
10. Installation for controller and temperature probe.

OC-A controller is waterproof and can be installed inside or outside the steam room according to customer preference.

i. For a better connection and to eliminate any future connection problems spray connection fluid or aerosol oil spray on the pins of the PS/2 cable(5pin cable) before plugging into the circuit board.

ii. Ideally the control panel should be installed at a height of approximately 1200mm for ease of use.

iii. Installation method: Open the front cover of steam generator. Pin the control cable (6 cores) and temperature sensor cable (2 cores) to the relevant ports.

iv. Control panel installation: pin one end to circuit board ports in steam generator connect the other end to the controller's cable.

v. Temperature probe installation: the temperature probe is installed inside the steam room at approximately 1.2 to 1.5 meters high and away from the steam outlet. Use a 4mm screw fix it in place and then connect to the wire from the controller.

vi. Fix protective cover (supplied) over the temperature

11. Installations for power supply and control cable

Confirm the correct voltage of power supply and wires.

Remove the knock out for the power cable entry and use a rubber grommet to protect the cable, connect to the conductors to the correct terminals – for single phase power supply use the copper bridge connectors, for 3 phase supply remove them. (Extra bridges can be found it provided)

Remove the knock out for the control cable entry and use a rubber grommet to protect the cable, connect the cable to the relevant port on circuit board.

Ensure the power supply wire and control cable remain separated to prevent magnetic field of power supply wire from disturbing control cable signal.

12. Installing a light

i. The steam generator keypad has a light button which switched a 230v connection on the main circuit board upto 100watts in power.

ii. Use the supplied grey connector with two blue wires to connect to the light empty output on the circuit board labelled “LIGHT”
13. Steam on Demand Function (Only supplied with commercial generators)

Commercial operators may wish to take advantage of the steam on demand function which will allow customers to press the steam on demand button located outside the steam room after which the generator will operate for 30 minutes then stop until activated again.

14. Circuit Diagrams
15. Testing and operation

i. Check water, drain and steam connections are all safe and sealed.
ii. Switch on main power to the machine.
iii. If connected you can switch on the lights using the light button independently of the temperature and time settings for example if you wanted to use the room as a shower without steam.
iv. Push the On/Off button The keypad will now illuminate
v. Push SET – Time will now flash – Use Up and Down Arrows to change time – Press ENTER to save settings.
vi. Push SET Twice – Temperature will now flash – Use Up and Down Arrows to change temperature – Press ENTER to save settings.

vii. You can switch between Celsius and Fahrenheit by holding the ENTER button for 2 seconds.
viii. Once the generator has surpassed the set temperature L8 will go red and the machine will cut out. Once it drops below the set temperature it should begin steaming again.
ix. To set STEAM ON DEMAND – hold the drain button for 10 seconds until the screen says LONG and L4 goes red. The temperature can still be adjusted in the same way as above. Now when someone pushes the red button the generator will steam for 30 minutes until the set temperature is reached.

16. Setting time and temperature.

When the steam generator leaves the factory the default settings are 40° and 1 hour of operation these can be adjusted as follows;

i. Time setting: press “set” key – the time display window will flash - press “\"V\"” to adjust the time, every press, the time will increase or reduce 5 minutes, once the desired setting is reached press “enter” the window will stop flashing. You can adjust from the time from 15 to 240 minutes or no time limited. Note the controller has a memory function, if the power supply is not cut off the next time you turn on steam generator the time you selected will be the default time.

ii. Temperature setting: if you press “set” once after you finish setting the time or otherwise twice the temperature window will flash, enter the required temperature by pressing “\"V\"” to adjust - every press will increase or reduce 1°.you can adjust from 30°-60° once the required temperature has been set press “enter” key the window will stop flashing.

17. STEAM ON DEMAND
(Commercial Generators only 9, 10.5, 12KW)

i. To set the generator to commercial mode (“steam on demand” mode) you will need both the digital controller and the steam on demand button plugged into the circuit board.
ii. Set the desired temperature using the method above.
iii. Hold the drain button for 5 seconds, the word LONG will now appear on the screen and L4 will turn red (note this isn’t the same as setting the time to long).
iv. Your generator is now ready for steam on demand, push the button and it will steam for 30
minutes until pressed again when it will go for another 30 minutes.

v. If the button is not pressed for five minutes after it shuts down it will automatically go into its drain cycle, it will take around 8 minutes for this to complete itself. The generator will take in more water when it is draining to flush out the boiler, this action is designed to minimize the build up of lime scale but not allow the elements to dry out while they are still hot. The process will only occur after the generator has operated for more than 10 minutes or more.

vi. To deactivate “steam on demand” hold drain for 5 seconds until L4 changes green.

18. Troubleshooting guide
Please note that we recommend all repairs are carried out by a suitably qualified person.

<table>
<thead>
<tr>
<th>Trouble description</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
</table>
| When the generator is turned on there is no display on control panel. | Connection | 1. Check you have power to the main terminals. 
2. Check fuse. 
3. Disconnect control cable from main circuit board, spray multipurpose lubricant or electrical connection cleaner on the pins and in the socket, blow away excess, reconnect. 
4. If there are no RED LEDs on the main circuit board the transformer has failed or has a loose connection. |
| | Power supply |  |
| | Transformer. |  |
| | Main circuit board controller |  |
| | Control cable or port |  |
| | Connection |  |
| | Fuse |  |
| Control panel lit up but no steam. | Water probe | 1. If L2 is green, L7 is yellow remove the water level probe, clean off any scale, return probe. Test 
2. Disconnect control cable from main circuit board, spray multipurpose lubricant or electrical connection cleaner on the pins and in the socket, blow away excess, reconnect. 
3. If L2 is red, check water supply, if ok shut of water and take inlet valve apart, clean filter and return. If still red replace inlet valve. |
| | Control lead connection |  |
| | Water supply |  |
| Circuit breaker tripping out. | Element failure | 1. To check elements use an insulation tester, or fault find by disconnecting individual elements one by one. 
2. Check earth connections are tight. 
3. If above fails, return generator to supplier for repair, guarantee information below. |
| | Loose Earth Wire |  |
| | Faulty connection |  |
| Temperature window displays “LC” | The temp sensor connection | 1. Check connection or change temp sensor. 
2. If above fails replace sensor. |
| Temperature window display “HC” | Temp sensor is short circuit. | 1. Check connection or change temp sensor. 
2. If above fails replace sensor. |
| Water runs through steam nozzle in room. | Water inlet valve. | 1. Turn machine off, if water continues clean inlet valve or replace. 
2. If runs while machine is on try above if fails clean water probe and check connection to circuit board. |
| | Level sensor. |  |
| Generator works when switched off on the control panel. | Relays | 1. Replace relay PCB. |
19. Maintenance

The single biggest problem with steam generation is the build up of scale resulting from dissolved solids within the water. Scaling can cause the elements to fail, the water level sensors not to function, premature failure of the O-rings resulting in leaks from around the elements. The extent of the problem will vary according to the degree of hardness in the local water supply.

For all commercial operators we recommend the use of a water softener.

Expect 2500 hours element life, this can be serious depleted by poor maintenance.

All users commercial and domestic must ensure a regular maintenance routine to descale the generator – the frequency of this will vary according to the degree of hardness in the local water supply and the amount of time the generator is used for. Check the water for hardness and arrange the descaling routine accordingly:

- High levels of hardness descale once every 50 to 100 hours of operation.
- Medium levels of hardness descale once every 100 to 250 hours operation.
- Low levels of hardness descale once every 250 to 1000 hours of operation.

To descale the generator use a solution of weak acid crystals (such as citric acid) mixed with water. Citric acid can be purchased from:

- www.thebathingplace.com
- www.oceanic-saunas.eu

19.1. Descaling procedure

i. Firstly push the drain button to empty the tank, check the valve is draining. Once the machine has finished draining isolate the mains power.

ii. Unscrew the top plate of the machine which says water level probe, disconnect the probes wires with a flat screw driver and pull the probe out.

iii. Fill the machine using a funnel with 5-6 litres of pre mixed citric acid.

iv. Replace the probe and reconnect.

v. Heat the machine for 2 minutes.

vi. Leave the machine for 4 hours minimum

vii. Drain 2-3 times.

Follow the instruction supplied with the crystals and allow sufficient time for the solution to dissolve the scale before flushing out the generator. For best results add to water, steam for two minutes then leave overnight. Empty the next days and flush twice using drain cycle.

Faults arising from a result of a failure to descale the generator are not covered by warranty. Because heating and cooling cause expansion and contraction it is important to inspect all the water and steam inlets and outlets as well as their pipes and connectors on a regular basis to ensure there are no leaks.

Clean the filter net in the magnetic valve according to the water quality in the location.

The condition of the wiring and electrical integrity of the generator should be checked regularly - for commercial operators this should be at least once a year.
20. **Guarantee**

All generators are guaranteed for 12 months for domestic and commercial use from the date of purchase. This guarantee excludes consumable items such as the electrical elements and failures resulting from misuse or abuse such as a failure to descale as explained previously.

If you are using the generator for more than 20 hours a week in a hard water area without a water softener your guarantee will be invalidated.

If you encounter any difficulty with this assembly procedure or think we could have explained anything more clearly we would welcome your comments, please call T: 01902 655425 or T: 01902 871127 technical help line.